

# Tech Note ID: 2520-001

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Problems accessing all of the situations in the proper sequence within the Insurance activity of the program.

## Versions Affected

Dollars & Sense Cars

## Problem

Your students may have difficulty accessing all of the insurance situations within the Insurance activity of the program. The simulation may unexpectedly skip from situation 1 to situation 6 without allowing the user to work through situations 1-5.

## Solution

Install the appropriate software patch for Mac or Windows.

### Windows OS:

1. Right click on the downloaded file
2. Click "Extract all"
3. Click the "Next" button
4. Click the "Browse" button
5. Locate the "movies" directory inside of the original program installation—for example, F:\Courses\Dollars&Sense\movies)
6. Click the "OK" button
7. Click the "Next" button
8. Windows will display a "Confirm File Replace" dialog box—click the "Yes to All" button
9. Click the "Finish" button

### Macintosh OS:

1. Double click on the downloaded file
2. Drag the files included in the archive to the "movies" directory inside of the original program installation—for example, Macintosh HD\Documents\Dollars&Sense\movies.
3. The Mac OS will ask if you want to replace the existing items in the location—select "Apply to all" and "Replace"

## Available Online

[http://www.cwpub.com/technote\\_2520\\_001.html](http://www.cwpub.com/technote_2520_001.html)

## Last Updated

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